



## Quality Statement

Montana Milling is a supplier of cleaned grain products to the wholesale and retail baking industry.


The nature of the cleaned grain products supplied necessitates strict attention to safety and a consciousness at all times of the potential hazards associated with this business.

The success of the company is reliant upon its ability to fulfill its primary objective of meeting the customers requirements by the timely supply of quality products provided through safe working practices and at competitive prices.

We recognize that this objective can only be achieved with the commitment to:

- Produce safe and legal products and comply with legislation
- Resolving customer complaints in a timely manner
- Ensuring control of out-of-specification products
- Addressing Third Party and Internal Audit failures quickly
- Expeditiously addressing customer rejection of products
- Ensuring an effective and active Microbiological control program
- Conduct business with full concern for protecting the environment, health and well being of our employees, customers and the community
- Establishing a quality culture which emphasizes a responsibility to all employees within the company
- Maintaining Quality Management systems based on HACCP principles
- Seeking ways and opportunities to continuously improve operations

The ultimate goal of the company in applying the above operating philosophy is the achievement of a far superior business performance and total customer satisfaction.

  
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Greg Thayer, CEO

4 January 2012  
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Date